

RETURN POLICY

FLOORING PRODUCTS

Returned products must be a current running line item and the following conditions must be met:

Must be returned within 60 days of invoice date

Returned material must have a pre-approved Return Authorization number

Packaging and material must be in the same condition as it was delivered

Restocking fee will be the greater of 25% or \$50.

Full cartons only for Flooring products unless sold in broken cartons

The following material is not returnable:

Special order items and quantities

Unfinished wood

Non-stock or dropped material

SHEET VINYL

Returned products must be a current running line item and the following conditions must be met:

Must be returned within 60 days of invoice date

Returned material must have a pre-approved Return Authorization number

Packaging and material must be in the same condition as it was delivered

Cuts, rolls, or roll balances must be over 30 square yards

Restocking fee will be the greater of 25% or \$50.

The following material is not returnable:

Special order items. Stock items ordered in quantities that far exceed our typical monthly usage may not be returnable, at Jaeckle Distributors' discretion

Promotional materials or rolls

Cuts, rolls, or roll balances less than 30 square yards

Non-stock or dropped material

Commercial goods

LAMINATE & HARDWARE PRODUCTS

Returned products must be a current running line item and the following conditions must be met:

Must be returned within 60 days of invoice date

Returned material must have a pre-approved Return Authorization number

Packaging and material must be in the same condition as it was delivered

Restocking fee will be the greater of 25% or \$25.

The following material is not returnable:

Special order items. Stock items ordered in quantities that far exceed our typical monthly usage may not be returnable, at Jaeckle Distributors' discretion

Cut sheets of Pionite laminate

Cut sheets of Avonite solid surface

Non-stock or dropped material

FOR ALL RETURNS

No restocking fee will be charged if the material is delivered damaged or defective or if the return is due to an error on our part.

Credit is subject to inspection and count when received in our warehouse.

Credit will be issued within seven (7) working days

Pick-ups on returns will occur only on our next scheduled delivery to the customer.

No special run for pick-ups on returned goods.

All Cash Sales and Billed Cash Sales are final no returns will be accepted

All Returns Subject to Jaeckle Wholesale Approval

Return policy is subject to change.