

*Dates*

Buying date	Installation date	Occured date
Retailer Inspection Date	Distributor Inspection Date	Mercier Inspection date

*Customer Information*

**Distributor Information**

Name	
Address	
City, province or state, zip	
Telephone	

**Retailer/Installer Information**

Name	
Address	
City, province or state, zip	
Telephone	

**Consumer Information**

Name	
Address	
City, province or state, zip	
Telephone	

*Product Information*

Mercier's Invoice Number	Mercier's shipping Number	Customer Reference
Solid/Engineerd/Exotic	Species	Grade
Thickness	Width	Color
Product Code	Prod. Date-Mercier Bar Code	Prod. Date (Board Back Side)

*Complaint Information*

Quantity Bought	Quantity Involved	Problem progress Level
		Worst / Better / Stable

**Problem Type**