



PATRIOT TIMBER

P R O D U C T S[®]

the revolutionary source

P.O. Box 19065 / Greensboro, North Carolina 27419, USA / Tel: 336-299-7755 / Fax: 336-299-4050

***SurePly*® Claim Notification Form**

**To: Patriot Timber Products
Attn: Customer Resolution
P.O. Box 19065
Greensboro, NC 27419**

From:

Company Name: _____

Address: _____

Contact: _____ Phone #: _____

Claim #: _____ **Email:** _____

Invoice # _____ P.O. #: _____

Installation Date: _____ Date claim was discovered: _____

Name & Address of Homeowner: _____

Phone #: _____ Email: _____

Name & Address of Contractor/Installer: _____

Phone #: _____ Email: _____

Describe defect in floor (please include as much detail as possible). Also, if possible, please provide pictures of the defective area.

We require the following information in order to process the claim:

Is the original floor intact without any alterations? Yes No

Copy of original **SurePly®** invoice: Yes No

Copy of original flooring job invoice: Yes No

Estimate or replacement cost: Yes No

Has sample been provided: Yes No

Claim amount: \$ _____

Type of installation:

Vinyl Brand & Type: _____

Adhesive Brand & Type: _____

Seam Filler Brand & Type: _____

If there is an existing floor underneath this new installation please describe:

Please provide any additional notes that you feel may be important:

Claim submitted by:

Name (Please Print): _____ Date: _____

Signature: _____

If you have any questions regarding the claim or the procedures please email us at:
CR@PatriotTimber.com