



Complaint/Service Request
Plainte/Demande de Service

- Complaint/Plainte
- Service Request/Dem. Serv
- Sample Req/Dem d'échantillon

POQ-19-FA
(2002/04/22)

Date:
[]

Prod. Mapei product
Lot# []

- Priority/Priorite
- High/Haute
 - Med/Moyenne
 - Low/Basse

For office Use only
Approved/Approve []
File/Dos: **93 0**
Deadline/Date limite []

From/De:
Amitage, Pat - 93

Manufacturer/Fabricant:

1. Reference Job/Chantier []
Add./Adr. []

City/Ville: []
Country/Pays []

2. Installer-Retailer/Poseur-Detailant []
Add./Adr. []
Tel: [] Fax: []

Attention: []
City/Ville []
Cell/Pager []

3. Arch-Owner/Arch-Prop: []

Attention: []

4. Distributor/Distributeur **Jaeckle Wholesale Inc.**
Add./Adr. 4101 Owl Creek Dr.
Tel: 608-838-5400 ext. 5343 Fax: 608-838-5342

Attention: Lisa Clark
City/Ville: Madison, WI 53718
Cell/Pager []

5. A. Description

- Vertical Ext. Wet/Hum
- Horizontal Int. Dry/Sec.
- Overhead/Plafond Immersion

B. Special Conditions/Conditions Speciales

[]

C. Substrate/Support []

D. Surfacing material/Revetement []

E. Brand/Marque []

F. Adhesive Brand/Adhesif ou mortier []

G. Mfg./Fabric []

H. Trowel/Truelle (?x?x?) []

I. Grout joint size/Largeur du coulis []

J. Repair Mortar Thickness/Épais. du mortier de rép []

K. Number of coats/Nombre d' appl. []

L. Other relevant historical facts/Autre informations

6. Quantity involved/Quantite en cause: [] Sq. Ft./Pi 2 Units/Unite Unit size/Format []

7. Date shipped/Expedie [] Date installed/Pose [] Date of complaint/Plainte []

8. Claim/Redamation
Amount \$ [] Can US No claim/Aucune Legal Pending/Poursuites possibles

- Check request/Financiere []
- Mat. Replacement/Rempl. Materiel [] unit(s)/unite(s)
- Credit to Distributor/Credit au Distributeur []
- Grout colorant/Colorant a joints [] unit(s)/unite(s)

Authorization Signature/signature Autorisee

- Sample Enclosed/Echantillon(s) joint
- Samples to follow/Echantillon(s) a suivre

Describe issue/complaint or test requirements/ Decrire le probleme ou les raisons pour l'essai(s) a conduire Received by/ Recu par

Lab Test to be conducted?/ Essai a conduire (par le laboratoire) Office Use Only/Usage Interne Seulement

Lab/Tech Service conclusion and file outcome / Conclusion du laboratoire et status de la requete Office Use Only/Usage Interne Seulement