

Somerset Claim Information

Somerset claims are filed online by the distributor. The below information is required from you in order for the distributor to file the claim.

Please return the completed form, labor cost estimates for repair/replacement and photos to claims@jaeckledistributors.com.

Dealer/Contractor Information

Dealer/Contractor Name: _____
Contact Name: _____
Email Address: _____
Phone Number: _____
Complete Address: _____

Installer Information

___ Check here if same as dealer
Installer Name: _____
Email Address: _____
Phone #: _____
Complete Address: _____

Consumer/Owner Information

Consumer Name: _____
Email Address: _____
Phone Number: _____
Complete Address: _____

Please provide a brief description of the issue:

History/Description/Testing

Report Date: _____ Jobsite delivery Date: _____
Distributor Invoice Date: _____ Installation Date: _____
Date Problem First Noticed: _____ Dealer/Contractor Inspection Date: _____
Somerset Item #: _____ Somerset Production Run #: _____
Square Footage of the Job: _____ Square Footage of the Problem: _____
Type of installation (choose one): __ Residential __ Commercial
Number of Rooms product Installed In: _____

Site Information

Check all that apply:

- New Construction Remodel
- Site has a basement Site has a crawlspace (vented)
- Site has a slab Site has a crawlspace (unvented)
- Site has 6-mil poly ground cover

Type of subfloor: _____

Subfloor Thickness: _____

Is the subfloor flat to spec (choose one)? __ Yes __ No

Site Conditions

HVAC Type: _____ - _____

Was the HVAC on (choose all that apply)?

- Before Installation During Installation After Installation

Check All That Apply:

- Radiant Heat. If checked, provide type: _____
- Wood or Pellet Stove
- Humidifier present

Dehumidifier Present

Pets Present. If checked, provide type of pet(s): _____

Building has gutters

Irrigation system present

Landscaping/soil slopes away from the building

Temperature of the home/building at time of retailer's inspection: _____

Relative Humidity of the home/building at time of retailer's inspection: _____

Describe any testing performed, tools used (including type of moisture meter) and the results.

Note, moisture testing results of the flooring & subfloor are required:

Proposed Solution (include description below and attach cost estimates):